### Klickitat-Skamania Telecommunications Planning Project

Thursday, June 6<sup>th</sup>, 2013 1:00 pm – 3:00 pm White Salmon Room Pioneer Center 501 NE Washington Street White Salmon, WA

Type of meeting:

Project Update

**Project Proponents:** 

MCEDD, CEKC and WSU-Extension

### Agenda

Welcome and Introductions 1:00 p.m.

All

LTPT Project Overview 1:10 p.m.

• Review of Broadband Planning Project Scope Amanda Hoey, MCEDD

2012-2013 LTPT Grant Completion 1:15pm

• Total Impact—engagement, resources, information Brian Wanless, CEKC

• Lessons Learned Carrie Pipinich, MCEDD

• Grant Wrap Up Steps Linda Williams, WSUE

WSBO Updates 1:30pm Will Saunders, WSBO

Frieda Ray, WSBO

FirstNet Overview and Updates 1:45pm Bill Schrier, Office of the

CIO, Washington State

Service Updates 2:00 pm

• ISP Reporting ISPs, All

• Anchor Institutions

2013-2014 LTPT Grant 2:30

• Overview of Project Plans Brian, Carrie, Linda

Partner Input Monica Babine, WSUE

Additional Feedback 2:45

Amanda

Adjourn 3:00 p.m.

### Klickitat-Skamania

# Local Technology Planning Team

June 6, 2013 Pioneer Center White Salmon, WA

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Partners









### **Project Overview**

- 1. Assessment Phase:
  - Community Forums
  - Residential Broadband Survey
  - Business Broadband Survey
  - Meetings with ISPs and Governments
- 2. Implementation Phase:
  - Adoption Training
  - Next steps from Assessment Phases

# Community Forums Awareness

Purpose: share an understanding of what broadband is and discuss current state of broadband in communities



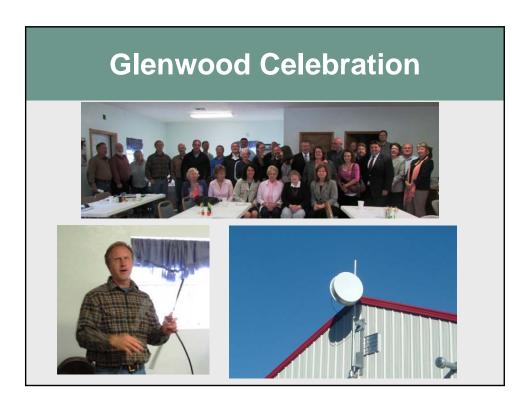
16 forums in Fall and Spring with over 200 participants

# Community Forums Access

- **1.** White Salmon Costs as well as quality of service were issues for these residents.
- Glenwood Expectations were high in the community that the new service would be available throughout the community.
- **3.** Carson People didn't realize they could get better service than 1 Mb.
- **4. Mill A** When I came tonight I had dial-up. Now I have two more options.
- **5. Bickleton** There are 2 T-1 lines to the school.

# Observations Adoption

- Lack of information about service changes is an access challenge
- As service improves there is less need for forum events focused on access
- Community Forums in conjunction with Community Councils require a different approach than stand alone forums



### **Broadband Surveys**

Purpose: Learn about broadband access and utilization by residents and Businesses of Klickitat and Skamania Counties

- Online and hard copy versions available for approximately 1 month
- 280 community respondents from the two counties and 80 businesses

### **Surveys: Lessons Learned**

- Challenging to reach reflective population, business distribution
- Personal and Community connections important to distribution and response rates

# Community Training The Web Connection

- Focused on web basics
- Topic was identified through outreach to the FVRL librarians
- Held at each of the three library branches

Thanks to the librarians for partnering on this project!

# Community Training: Lessons Learned

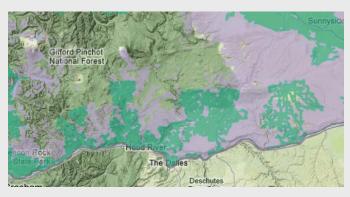
- Needs are very basic and specific.
- Outreach through advertising and media not enough to attract attendees
- Need to be creative in thinking about ways to create interest in the classes.

# Provided training to 8 businesses in two sessions held in Stevenson and Goldendale Coursquare

### **Business Training: Lessons Learned**

- Individual outreach through local partners was the best approach
- Narrow focus for training works better.

### **WSBO** Broadband Map



Residents and businesses took 330 speed tests and posted 14 stories

### **Engagement with Partners**

- Brought together 10 ISPs to learn more about service challenges, reality check map
- Brought together 12 regional governmental partners to learn about their planning and permitting processes and ways to involve them in the future

### **Resources Developed**

- Community and Business Broadband Surveys
- Broadband Training Priorities Memorandum
- 3. Funding Sources Matrix
- 4. Community Broadband Report identifying gaps in access and adoption

### Wrap Up

- Visualize gaps identified
- Incorporate additional information into Community Broadband Report

Thanks to all of our partners!

### Klickitat-Skamania

Local Technology Planning Team

### Round 2

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### **Access Gaps**



- \* Continue work with service providers to assist with broadband expansion in areas with identified gaps
- Engage local and regional governments in the process to discuss partnership opportunities

### **Access Gaps**



\* Increase number of public hotspots and their uses

### **Adoption**



- Deliver priority trainings identified in assessment phases for business and residents
- \* Create a Mobile Lab as an adoption resource for our region

### **Information Dissemination**

### Klickitat-Skamania LTPT

LTPT Home **Training**  Surveys

**Forums** 

Community Documents and

**Partners** 

- Continue to bring partners together in quarterly LTPT meetings
- Upgrade our project website

### Questions?

**Brian Wanless** ce4kc@me.com

**Carrie Pipinich** carrie@mcedd.org

**Linda Williams** lindaj@gorge.net

**Monica Babine** babinem@wsu.edu

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State of Washington
Office of the Chief Information Officer (OCIO)
State Interoperability Executive Committee (SIEC)

# FIRSTNET UPDATE

Bill Schrier Chair, SIEC, State of Washington





- First Responder Network Authority
- Authorized by Congress in 2012
- Funded: \$7 B from spectrum sales
- Goal: Create a nationwide wireless "public safety" mobile 4G network for use by first responders – really all responders and government users

# **Expansive View of Public Safety**



- Emergency Medical, Police,
   Firefighters
- Water and electric utilities
- Transportation
- Public Works
- Building Inspectors
- General Government



Even business/consumer Use (rural)

# FirstNet in Washington State?



- Statewide Network responders
- Statewide apps
  - Full-motion two-way video
  - Tablets, smartphones, web
- 4G LTE for rural, remote areas?
- Incidents & disasters
  - WTO riots, Earthquakes
  - Wildfires, ice storms



# Challenges



- Promises, Promises Dec 2017
- Cover ever square meter of the US? Design for each State ...
- Devices, chips
- Operational costs
- Getting Agencies to use it
- Mission critical voice? Existing government radio systems?

### The Road Ahead



- SIEC "Single Point of Contact"
- 1. Now: Outreach and education state to local agencies, tribes, responders
- 2. 2013-2014: State/Local Implementation Grants (SLIG-P) Data Collection

Review FirstNet's Design – must meet Wash State's needs

## **Decisions, Decisions**

- STATE OF MASHINI ISSUED IN THE STATE OF THE
- Governor: Opt-in or Opt-out?
- Probably late 2014 or 2015



### For more information



### **Bill Schrier**

- Chair, Washington State SIEC
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- Mobile 206-255-2156
- Twitter @billschrier

### SIEC:

www.siec.wa.gov

### FirstNet:

www.ntia.doc.gov/category/firstnet





# Washington State Broadband Office Update

Will Saunders, director State Broadband Office



### Second Round of LTPT

- Washington State University was awarded \$56,000 to leverage broadband needs assessment activities already begun in Jefferson and Clallam counties.
- Lincoln County was awarded \$26,880 to address educational challenges and economic development opportunities in Lincoln County by increasing broadband access and use.
- Affiliated Tribes of Northwest Indians Tribal Technology Team was awarded \$94,000 to provide broadband and communications planning to Washington State.

### Second Round of LTPT

- Walla Walla Valley Chamber of Commerce was awarded \$64,000 to partner with the Intelligent Community Forum, through its Community Accelerator Program.
- Klickitat-Skamania Local Technology Planning Team was awarded \$60,000 to provide community identified broadband training and address gaps in infrastructure through partnerships with the region's governments, providers, communities and businesses and increasing access to broadband via public hotspots.

# STEM Challenge

Partnership with the Technology Alliance



http://www.technology-alliance.com/stemchallenge/stemchallenge.html



# STEM Challenge

MESA/ Hackathon for Change

http://depts.washington.edu/mesaweb/

Algebra Challenge

http://algebrachallenge.org/



