

_____ **High Speed Internet Demand Survey –**

*The Klickitat-Skamania Local Technology Planning Team (KSLTPT) and _____ are working together to find opportunities to bring high speed internet service to the community. The KSLTPT will work alongside community advocates to determine the demand for internet in _____, which will enable internet service providers to better understand opportunities and allow us to seek funding to support investments. This survey is the foundation for this effort, and **we appreciate your support in taking five minutes to fill it out!** Please return your completed survey to _____ by _____.*

1. What type of internet connection do you have at home?

- Dialup Satellite DSL Cable Wireless Fiber to the home
 Wireless mobile card or cell service I do not have internet service (Skip to question #5)

2. Which company provides your internet service?

- AT&T CenturyLink Charter Comcast GorgeNet HughesNet
 Qnect SawTooth Sprint StarBand US Cellular Verizon
 Wild Blue Other _____

3. What are the primary reasons you use the internet at home? Check all that apply.

- Communication (email, Skype, etc.) Work from home (home-based business)
 Work from home for an employer (telework) General information/research
 Entertainment (TV/videos, music, gaming, etc.) Taking online courses/distance learning
 Other (please describe) _____

4. Are you satisfied with your current internet service? Yes No

Please explain _____

5. If a new or alternative high speed internet service were available to your home, would you be interested in acquiring it? Yes No

6. If interested in purchasing new or alternative high speed internet service, how much would you be willing to pay per month for a new or alternative high speed internet service (average price for high speed is approximately \$45)?

- \$31-\$40 \$41-\$50 \$51-\$60 \$61- \$70 \$71 or more

Please continue on the other side!

7. If not interested in purchasing high speed internet access or new, higher speed internet service to your home, what are the primary reasons? (check all that apply)

- Dial-up access meets my current needs
- Cannot afford high speed internet
- Satellite is my only option, but installation and monthly service costs are too high
- Cannot afford a computer
- Do not know how to use a computer
- Do not have a reason to use a computer
- Other _____

8. Please provide your contact information and check the boxes below that apply to when you are willing to let us use this information.

Name _____

Address _____

Phone/email _____

- I would like to receive additional information and updates about this project.
- I would be willing to sign a letter of intent to purchase new service, or a petition in support of grant funding to bring high speed internet to my community.
- I would like my contact information shared with internet service providers interested in increasing service in the area.

Note: This question is optional. We will only use this information for the purposes you selected. This information will allow the project team and internet service providers to better understand the demand for internet and make an investment case.

9. Please feel free to share additional comments on your community’s internet service below.

Return to: _____

If you would like to learn about your current broadband speed, please take the speed test at the Washington State Broadband Office’s website: wabroadbandmapping.org/SpeedTest.aspx This will also help us determine the speeds that are actually available in your community.

If you have any questions about the survey, or the Klickitat Skamania Local Technology Planning Team, please feel free to get in touch with Carrie Pipinich at carrie@mcedd.org or 541-296-2266. For more information on the project, please visit www.mcedd.org/broadband.htm Thank you for your support!

The Klickitat-Skamania LTPT is supported by:

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